



53 Severn Drive, WOLVERHAMPTON WV6 7QU

Telephone: 0700 5698537

Fax: 01902 752623

E-mail: info@wulfrun.com

Web: <http://www.wulfrun.com>

Setting up your domain

These are the settings you need to update your site, receive and send mail, change your password and report a problem.

Note – Please replace *yourdomain.co.uk* with your actual domain in all of the examples below.

Loading/Maintaining your site

You load and maintain your site by using FTP; some web authoring software already has an FTP client installed. If you don't have an FTP client there are many freeware/shareware clients available at Tucows (<http://www.tucows.com>) or Winfiles (<http://www.winfiles.com>).

FTP Settings

For security reasons we don't allow anonymous FTP access to our server. You must login in with your username and password. Your FTP address is *yourdomain.co.uk* (or if a dotted IP Address is required 212.67.201.174)

Mail

All mail to your domain will be routed to a single mailbox (Unless you have purchased additional mailboxes) To overcome the problem of SPAM mail we restrict the use of our outgoing mail gateway. To send mail either use the SMTP settings from your own ISP or use our dial-up number (local call rate). If using our dial up please ensure that 'number withheld' is switched off (dial 1470) as 'number withheld' calls are rejected.

POP3 Settings

Your POP3 server is *yourdomain.co.uk* used with your username and password.

SMTP Settings

We recommend that you use your current ISP as an outgoing mail gateway, however if you are using our gateway for outgoing mail, your SMTP gateway is *yourdomain.co.uk*.

To use this you must set up dial-up networking with your username and password and using the following local call rate numbers.

Dial up (Main) 0845 609 1370 (all speeds up to 128Kb ISDN)

Dial up (Alternate)	Auto detect	0845 660 9282
	Modem V90	0845 660 9287
	Modem K flex	0845 660 9283
	Modem X2	0845 660 9284
	ISDN 64kb	0845 660 9285
	ISDN 128kb	0845 660 9286

Changing your password

To change your password you will need to use TELNET. There is a TELNET client supplied with Windows. Other clients are available from Tucows or Winfiles. The TELNET address is *yourdomain.co.uk* and when you have logged on please follow the simple instructions.

Reporting Problems

To report a problem, please use the link on our support page (<http://www.wulfrun.com/support.html>) or phone/fax us. Please let us know the full details of your problem including the date/time of the problem and any error messages you may have received.